

Faucet Warranty

VIRTU USA offers a 5-year limited warranty on faucets for all defects in materials and manufacturing. Products must be purchased from an authorized VIRTU USA dealer. This warranty starts on the original purchase date and is only offered to the original purchaser and applies to the original installation of the product. This 5-year limited warranty is void if the product has been moved from its original installed site or if the ownership of the product has changed.

Products must be installed by a licensed contractor. Incorrect installation, damages due to negligence, misuse, abnormal usage, thermal shocks, dirt, lime scale, scuffs, scratches, and exposure to marine areas, normal wear and tear, cigarette burns, fires, natural disasters and other accidents of similar nature are not covered under this warranty. Any alterations to the products or use of other brand(s) replacement parts will automatically void the warranty, unless otherwise approved and authorized by VIRTU USA representative. VIRTU USA reserves the right to repair, or replace the product. For replacements, a product of equivalent value will be exchanged with the defective or damaged product. Any labor costs and other expenses arising from the replacement of a VIRTU USA product are not covered by the warranty. In no event will VIRTU USA be liable for the cost of repair or replacement of any installation materials. All claims must be filled directly with VIRTU USA.

This warranty excludes all industrial, commercial and business usage, of faucets whose purchasers are hereby extended a 5-year limited warranty from the date of purchase with all other terms of this warranty applying except for the duration of the warranty. Local building codes may vary.

VIRTU USA reserves the right to modify this warranty at any time, it being understood that such modifications will not alter the warranty conditions applicable at the time of sale of the products in question.